

Friday, June 5, 2026

Contact Name : Ms. Isabel Renee Gonzalez Vaude
Designation : General Manager

Company : **MALAYSIAN SPANISH CHAMBER OF COMMERCE & INDUSTRY (LA CAMARA)**
Unit 20-01, Level 20, TS Law Tower, 39 Jalan Kamuning, 55100
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Validation : Immediate - 31 December 2026

CORPORATE RATE AGREEMENT 2026

Dear Ms. Isabel,

**Meet The New Melia Kuala Lumpur:
Fully renovated and celebrating its re-launching with its new Urban Chic Hotel concept**

Thank you for your interest in Melia Kuala Lumpur as the accommodation of choice for **MALAYSIAN SPANISH CHAMBER OF COMMERCE & INDUSTRY (LA CAMARA)**.

Our hotel has undergone an extensive makeover on all its facilities and outlets. The fresh and contemporary new look, designed to attract your highly valued traveler features a modern yet functional design concept.

After going through various stages of renovation and renewal of our hotel facilities, Melia Kuala Lumpur now comes up with a new face and ambiance. The rooms and hotel outlets have been renovated to a more elegant, modern and dynamic look. Harmonized with a modern style, Melia Kuala Lumpur brings a blend of classic style with contemporary touches to its interior.

We are pleased to offer your establishment our special corporate rate. Melia Kuala Lumpur has the right to review the rates offered on quarterly basis based on the productivity of room nights.

This letter will become a binding contract between **MELIA KUALA LUMPUR** and **MALAYSIAN SPANISH CHAMBER OF COMMERCE & INDUSTRY (LA CAMARA)**, your acceptance by returning a signed duplicate copy for our file.

The rates within this letter will not be valid unless a signed acceptance and stamp with Company's seal is received by Melia Kuala Lumpur within 30 days from the date indicated above.

If there is anything else we can assist you with from here, please do not hesitate to contact me. Meanwhile, we look forward to working closely with you for a successful year ahead.

16, Jalan Imbi, 55100 Kuala Lumpur, Malaysia
Tel: (+6) 03 2785 2828 Fax: (+6) 03 2785 2800
sales@melia.my

MALAYSIAN SPANISH CHAMBER OF COMMERCE & INDUSTRY (LA CAMARA)

1. ROOM RATE

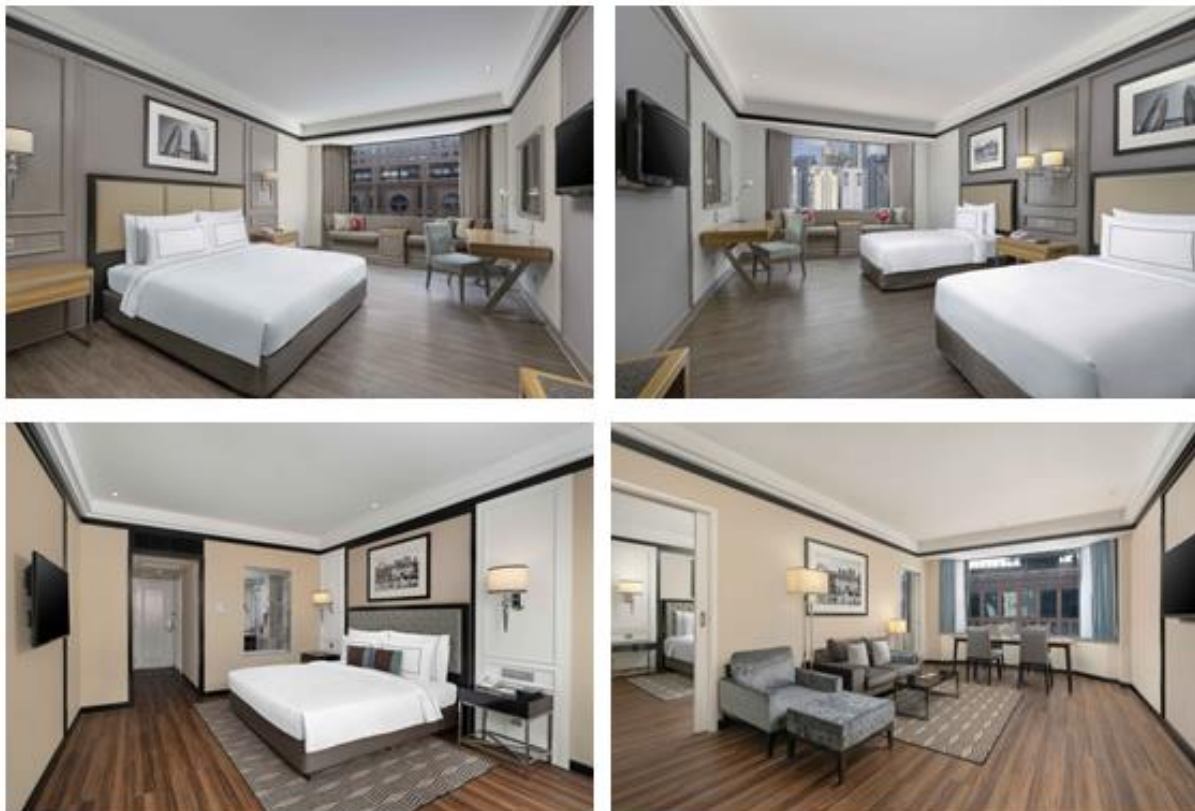
Room Type	Size (m ²)	Rack Rate (Dynamic and subject to fluctuation based on seasonal demand)	Special Static Corporate Rates (room/ night)	
			Single	Double
Melia Guestroom	32m ²	MYR900.00++	MYR320.00nett	MYR360.00nett
Premium Guestroom	32m ²	MYR1170.00++	MYR340.00nett	MYR380.00nett
The Level Room	32m ²	MYR1625.00++	MYR445.00nett	MYR475.00nett
The Level Suite	72m ²	MYR2400.00++	MYR510.00nett	MYR510.00nett
Room Type	Size (m ²)	Rack Rate	Quad (2 Adults and 2 children below 12 years)	
Family Room	53m ²	MYR2100.00++	MYR520.00nett	

- All Room Rates are NETT inclusive of 10% service charge and prevailing Government taxes
- All Rates quoted here are **inclusive of Buffet Breakfast.**
- Extra bed (rollaway bed) at **MYR150.00nett** inclusive of one Buffet Breakfast per night (for Melia Guestroom & Premium Guestroom only)
- Additional Breakfast for Adult (13 years and above) is chargeable at **MYR70.00nett** per person per meal.
- Additional Breakfast for Children (5-12 years) is chargeable at **MYR35.00nett** per meal.
- Late checkout charges till 18:00 hours - 50% of room rates charges
- Early check in charges (10:00 hours onwards) - 50% of room charges
- Rates are based **50 fully paid room nights per annum.** Quarterly reviews will be conducted to monitor the production. If the expected room volume is not achieved at the time of review, this contract can be revoked.
- All Rates just refer to individual booking; Group with 10 rooms above, rates will be quoted on case-by-case basis.

Tourism Tax

The Malaysian Government has imposed a mandatory Tourism Tax (TTx) that has taken effect from **1st January 2023.**

The Tourism Tax of MYR10.00 per room per night will be levied on all foreign passport holders.



Chic and modern elements can be found throughout the hotel, including its 288 guestrooms featuring various room categories such as the **Melia Guestroom, Premium Guestroom, Melia Family Room, The Level Room, and The Level Suite Room.**

All rooms are thoughtfully designed to provide guests with a comfortable and memorable stay experience. The soothing natural colour palette combined with a modern-classic interior style creates a relaxing and elegant ambiance throughout the rooms.

The entry-level Melia Guestroom offers a spacious 32 sqm layout and is equipped with a modern bathroom featuring a rain shower. Meanwhile, the suites provide enhanced comfort with a spacious bedroom, a separate lounge and dining area, as well as a premium bathroom experience.

ROOM CATEGORIES & BENEFITS

First (1st) Category - Meliá Guestroom, 32m²

Our 1st Category of Guestroom is completed with the amenities with additional benefits tailored towards the Corporate Segment, those include:

- Consists of **171 units** with combination of 76 units of King bed and 95 units of Twin (2 Single beds)
- Security Key Card Access to rooms and floors
- In-room Safe Deposit Box
- Iron & Ironing Board - *upon request*

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- Coffee / Tea making facilities and Satellite TV Channels
- 24 Hour Room Service
- Complimentary high-speed Wi-Fi in room

Second (2nd) Category - Premium Guestroom

Our 2nd Category of Guestroom is completed with the amenities with additional benefits tailored towards the Corporate Segment, those include:

- Consists of **53 units** with combination of 32 units of King bed and 21 units of Twin (2 Single beds)
- Security Key Card Access to rooms and floors
- In-room Safe Deposit Box
- Iron & Ironing Board - *upon request*
- Coffee / Tea making facilities and Satellite TV Channels
- 24 Hour Room Service
- Complimentary high-speed Wi-Fi in room

Third (3rd) and Forth (4th) Category - The Level Room & Suite Rooms

Our 3rd & 4th Category of Guestroom located at the upper floor - The Level Floor is completed with the amenities with additional benefits tailored towards the Corporate & Business Segment, and enjoy more privileges in our Level Room & Suite Room as follows:

- The Level rooms are consists of **47 units** with combination of 33 units of King bed and 14 units of Twin (2 Single beds)
- The Level Suite Rooms which limited to **4 units of King bed only at the high floors.**
- Rooms situated on high floor, from 13th to 17th floor
- Room equipped with a 43-inch TV with in-house channel and In-room Safe Deposit Box
- Exclusive linens and towels with design with Superior quality bathroom amenities
- Bathroom with bathtub and rain shower with Hairdryer
- Selection of Pillow menu choices, Coffee making facilities available in room and Personalized wake-up call
- Complimentary high-speed Wi-Fi in rooms
- Complimentary laundry and ironing of two garments per day - non accumulative from day to day and ironing of two garments per day - non accumulative from day to day

While staying at the The Level Floor, you are entitled to a set of privileges uniquely provided for our The Level guest only.

Benefits offered:

- Access to the private area of The Level Lounge from 11:00AM to 9:00PM which is located at **Level M2.**
- An Exclusive Welcome Drinks at The Level Lounge.
- Personalized Check-in and Check-out at The Level Lounge.
- Early Check-in at 11am and Late Check-out at 2pm (subject to availability)
- Express Check-out Facilities; please indicate upon check-in.
- Complimentary Breakfast at The Kitchen@Melía (Level Lobby) - 6:30am to 10:30am
- The Level Meeting Room (Level M1) *Reservation required, subject to availability*
 - 8:00AM to 8:00PM (2 hours complimentary)
 - Max occupancy at 4 pax per session

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- Inclusive of drinking water, coffee (self-service), Google TV (Can connect with HDMI cabling with laptop) *Laptop will not be provided*
- Additional hours chargeable at MYR200.00nett/hour
- Non-Accumulated
- For Non-Level Guest, charges at MYR200.00nett/hour
- **Complimentary Evening Cocktail**
 - 5:00PM to 7:00PM at The Level Lounge (2 Alcoholic drinks per person per day)
- Choice of pillows: Latex (Natural Rubber Pillow), Micro Fiber pillow, Contour pillow, Foam pillow, and Feather pillow.
- Complimentary Laundry followed by Pressing, or Pressing Only for two (2) pieces per room per day. (Non-Accumulative). For delivery timing, please refer to the laundry valet located in the 1st drawer at the closet area in your room.
 - *Collection before 10:00AM will be returned back on the same day between 7:00PM to 9:00PM*
 - *Collection after 10:00AM will be returned back the next day after 3:00PM*
- Daily Turndown Service during your stay. (Upon request)
- Exclusive Concierge and Business Center services.

In support of the comfort of all our The Level guests and to help us in maintaining our standard, we appreciate proper attire (**Smart Casual**) is maintained while patronizing The Level Lounge. All Food and Beverages are to be consumed within The Level Lounge & the Pool areas only.

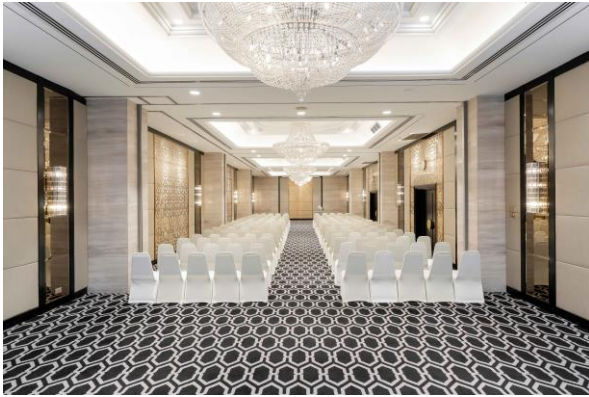
Should you require any assistance during your stay, please contact us on **Extension 1**; and we will be at your entire disposal. We strive to make your stay a memorable one!

Special Curated Room Category - Family Room

Our special curated family & friends comfortable stay, Meliá Family Guestroom amenities with additional benefits tailored towards the Family Segment, those include:

- Family Room Configuration - One room with a King Bed for the parents and one room with a Queen Bed for the children, suitable for family leisure stays.
- Connecting Room Configuration - One room with a King Bed and one room with Twin / Two Single Beds, suitable for business secretariat members.
- Parents room equipped with a "King sized" bed • Kid's room equipped with a queen size bed
- Fruity fragrance to be put into children's room
- Menu of places of interest for families to visit
- Colourful bed sheet and pillows in kid's room
- Special toiletries for bathroom
- Baby cot can be arranged upon request and subject to availability
- Complimentary high-speed Wi-Fi in room

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Our hotel **new meeting rooms** were added to accommodate our guest's needs for comfortable and functional meeting rooms, equipped with ergonomic desks & chairs and state-of-the-art meeting facilities.



The hotel new meeting rooms were added to accommodate guest's needs for comfortable and functional meeting rooms, equipped with ergonomic desks & chairs and state-of-the-art meeting facilities.

Guests are also provided with various facilities that will enhance their stay experience such as; Meeting room and Ballroom room, Gym, Pool, Business Centre and convenient parking space.

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TERMS & CONDITIONS

1. **PROTECTED RATES**

The special rates contained herein are non-commissionable and strictly applicable only to bookings made directly by the Company.

The special rates must not be published, advertised, distributed, or made available on any third-party websites, online travel agencies, or digital platforms, whether directly or indirectly, without the prior written consent of the Hotel.

The preferential rates contained herein are non-commissionable and strictly applicable only to bookings made by the Company. Such preferential rates may also be **extended to registered members, associates, subsidiaries, and affiliated companies of the Company, subject always to prior written agreement and confirmation by the Hotel.**

Any misuse, unauthorized publication, or resale of the agreed rates shall constitute a breach of agreement and may result in immediate withdrawal of the preferential rates.

2. **ROOM AVAILABILITY (ACCOMMODATION)**

Confirmation of room(s) is subject to availability.

Check-in Time: Rooms confirmed shall be made available for occupancy by the Hotel after **15:00hours** on the day of arrival.

Rooms shall be confirmed before **18:00hours** on the day of arrival. In case that the same has been extended for one (1) night in advance, for which the charge of an additional day will be levied, extended rooms shall be available on the basis of the actual room availability of the hotel.

Check-out Time: The official **check-out time is 12:00hours** on the day of departure. Any check out thereafter AND prior to **18:00hours**, a **minimum fee** will be imposed and to be paid for upon check out.

After 18:00hours, a one-night room charge will be imposed. Late check-out is subject to hotel availability.

3. **PROMOTIONAL RATE AND OFFER**

In the event that a lower rate is available during off peak periods, the **same offer / rate** will be extended to your visitors provided all conditions and restrictions accompanying the offer are satisfied.

4. **RESERVATION PROCEDURES**

Please forward all your rooms reservation request directly to our Reservations Department at telephone No: +60-3 2785 2828 or Fax No: +60-3 2785 2818, Toll Free: 1800188868 or email at: reservation@melia.my

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5. **PRE REGISTRATION**

If pre-registration is required, please provide us with the following information: -

- Guest's full name and address (if available).
- Passport number.
- Credit card information (number & validity).
- Arrival and departure dates and times.
- Flight information.
- Type of accommodation requested.
(Guestrooms come with one (1) king or two (2) full-sized beds) subject to availability.
- Specific billing instructions.

6. **GUEST IDENTIFICATION**

As the rates herein are special rates for your Company only, our front desk staff might require that your Company associates to present a Company business card or business ID upon registration.

7. **AIRPORT TRANSFER**

Distance from the Kuala Lumpur International Airport (KLIA) to the Hotel is approximately 72 km (45 min). The Hotel does provide transfers for its guests from the airport to the Hotel.

Airport Transfer (Hotel - KLIA/ KLIA2)

Toyota Innova (MPV - 7 seaters) @ MYR 250.00 for 4 pax with luggage
Hyundai Starex (10 seaters) @ MYR 350.00 for 6 pax with luggage

Surcharges of extra 50% for midnight from 11.00pm to 07.00am

Managed by Grand Limousine & Tours Services Sdn Bhd @ Melia Kuala Lumpur
PIC: Ms Ann Law +6012-3232193 or grandlimousine8888@gmail.com

Kindly communicate with our reservation department upon making room reservation.

8. **PARKING & ACCESSIBILITY**

On-Site Parking (For In-House Stay and Event Guests):

- **Basement Parking (LPR System): RM 10.00 nett per entry**
- **Valet Parking (Hotel Entrance): RM 30.00 nett per car per day**
*Subject to availability

Seamless Parking Experience

Our hotel parking is managed by a professional **third-party operator, Times Management**, utilizing a License Plate Recognition (LPR) system for a smooth and hassle-free entry and exit experience.

Guests may simply **validate** their vehicle plate number at the **hotel reception** to enjoy a special flat-rate parking fee for event attendees. Payment can be conveniently made upon exit via Debit Card or Touch 'n Go (TNG).

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Strategic Location & Easy Accessibility

Located in the heart of Kuala Lumpur, MELIÁ Kuala Lumpur offers excellent connectivity for both local and outstation guests:

- Just a short walk to Imbi MRT Station, providing direct access across Klang Valley
- Walking distance to major landmarks such as Berjaya Times Square and Low Yat Plaza
- Surrounded by a wide range of dining, retail, and entertainment options

Alternative Parking Options (Nearby):

- Low Yat Plaza
- Amoda Building
- Berjaya Times Square

9. **GUARANTEE / CANCELLATION / NO SHOW/ SHORTEM STAY**

Unless guaranteed, room(s) will be released by **18:00hours on the day of arrival**. Guarantees may be made with Approved Credit Card (complete number, expiry date and full name on the card), or Advance Deposit of one night's room rate with local taxes and surcharges, or a Written Guarantee on Company letterhead.

Cancellation of guaranteed booking(s) must be acknowledged by the Hotel with a cancellation number one day before arrival, failing which one (1) night's room rate with local taxes and surcharges will be levied.

No show charge of one (1) night's room rate with local taxes and surcharges will be charged to the Credit Card or Company as the case may be.

10. **TERMS OF PAYMENT**

All room charges and incidentals incurred must be settled upon check-out. If **MALAYSIAN SPANISH CHAMBER OF COMMERCE & INDUSTRY (LA CAMARA)** has established credit and special billing is required, a written notice on the **MALAYSIAN SPANISH CHAMBER OF COMMERCE & INDUSTRY (LA CAMARA)** letterhead and company's official stamp specifically identifying items for charge back must be received by the Hotel prior to guest(s) arrival based on credit terms and conditions approved.

11. **WEBSITE ADDRESS**

To view our rooms and facilities, please visit our website: www.melia.my.